IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

§

In re application of: Cole et al.

Serial No.: 09/726,014

Filed: November 29, 2000

For: Business Systems Management: Realizing End-to-End Enterprise Systems Management Solution

35525
PATENT TRADEMARK OFFICE
CUSTOMER NUMBER

Group Art Unit: 2124

Examiner: Nahar, Qamrun

Attorney Docket No.: AUS9-2000-0489-US1

Certificate of Mailing Under 37 C.F.R. § 1.8(a)

Alexandria, VA 22313-1450, on <u>() S. 0 3 · 0 4</u>

Bv:

Amelia C. Turner

TRANSMITTAL DOCUMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

ENCLOSED HEREWITH:

- Response to Office Action;
- Letter to the Official Draftsman;
- 2 sheets of drawings; and
- Our return postcard.

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MAY 1 0 2004

Technology Center 2100

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0447. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0447.

Respectfully submitted,

Duke W. Yee

Registration No. 34,285

YEE & ASSOCIATES, P.C.

P.O. Box 802333

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(972) 367-2001

ATTORNEY FOR APPLICANTS



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For: Business Systems Management: Realizing End-to-End Enterprise Systems Management Solution

LETTER TO THE OFFICIAL DRAFTSMAN

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Submitted herewith are formal drawings (2 sheets) for the above-identified application.

Respectfully submitted,

Duke W. Yee

Registration No. 34,285

Yee & Associates, P.C.

P.O. Box 802333

Dallas, Texas 75380

(972) 367-2001

ATTORNEY FOR APPLICANTS

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I hereby certify this correspondence is being deposited with the United States Postal service as First Class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

on May 300, 2004

by Mulia CTurner